# GENERATIVE AI & SPECIALTY INSURANCE

18th October 2023

**POLLING RESULTS** 





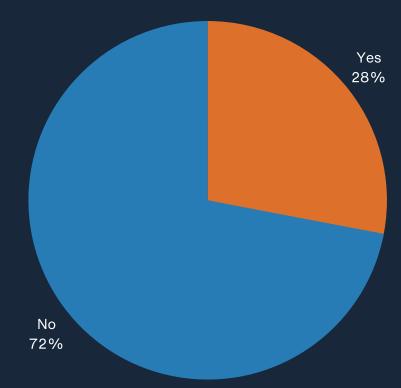




**POLLING** 

wns Triange

#### Have you been to an LMF event before?





**POLLING** 

wns Triange

#### What interested you in todays event?

Industry perspective

Want to understand how market is responding to gen so

Market landscape

Risk What AI can do for me

Relevance to underwriting

Networking Speakers

**Gen AI** 

Understand AI technology

Meet others in marketplace

Market researchuse cases of genAI

Exchange of viewsUse casesExciting topic

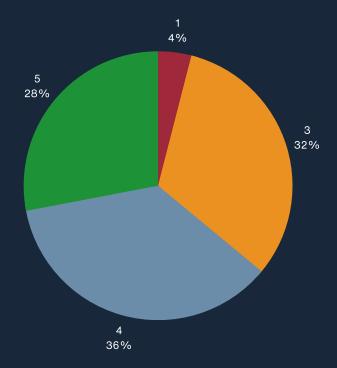
Different perspectivesTechnology

Impact of Gen AI and what are others doingUnderstand what's really happening in the market Market perception of genAI in specialty market



**POLLING** 

wns Triange In your opinion, what is the importance of Generative Al adoption to be in the top 5 in your respective market in the next two years - 1 being very low and 5 being very high?



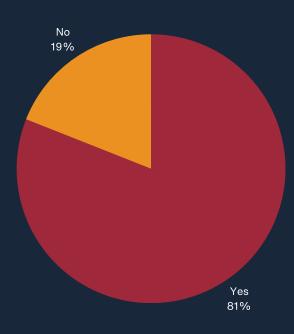


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POLLING

wns Triange Does your organisation feature/plan to include Gen Al in strategy currently/in the near future (next 3-6 months)?





**POLLING** 

wns Triange What are they key areas you see in Gen Al solving in your respective focus areas?

Customer service

Operation efficiencyTalent attract/retention

### Claims handling

Data cleaning

Legal advice

Mundane tasks

Risk assessment

Operations

Underwriting

Ingestion

Risk triage

Underwriting analysisRisk mgt

Risk managementCleaning

**Predictive Analytics** 

Cost reduction

Document retrieval & synt

Wordings

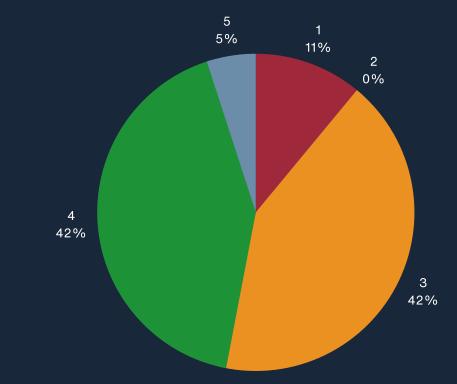
Summaries

Underwriting efficiency



POLLING
WNS
Triange

How informed do you feel about Generative Al and what it can do for you in your areas? on a scale of 1-5 (1 - not really, 5 - clear)





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